

Travel Health Insurance for Austria

For a stay in Austria from 1 to 12 months without a visa requirement or
a stay in Austria of 1 to 3 months with a visa requirement (Tariff RVA)

Freizeit
& Reisen



TRAVEL HEALTH INSURANCE FOR AUSTRIA

Enjoy worry-free insurance coverage during your stay in Austria. Wiener Städtische has created a special package so that you can enjoy your valuable time here without worries.

The insurance covers the treatment of illnesses and consequences of accidents that occur during the insurance period (including acute attacks or relapses of pre-existing chronic or latent illnesses).

Our benefits at a glance:

Health insurance for travel to Austria without visa.	for 1 to 12 months
Health insurance for travel to Austria with visa and additional insurance coverage throughout the Schengen Area.	for 1 to 3 months
Insurance coverage:	
In the case of an application for direct billing: reimbursement of costs for the standard class healthcare in public hospitals including the cost of transport to the nearest hospital, provided that this is brokered by a company listed on the following page	100 %
Reimbursement of expenses for medically necessary acute outpatient treatment by a physician (including prescribed drugs)	100 %
Rescue costs for NACA IV and above (injuries and illnesses that do not represent an acute risk to life, but where rapid development into a life-threatening condition cannot be excluded) in connection with an accident event	up to EUR 4,000.-
Costs of ambulance transport for further treatment in a hospital in the vicinity of the place of residence	up to EUR 1,500.-
If, due to illness or accident, an insured incurs higher than normal costs for travelling home (e.g. a person travelling by motor-vehicle being unable to drive, or use of an ambulance required), we will reimburse the additional costs for travel home to the place of residence using the least expensive means of transport recommended by the treating physician	100 %
Emergency return transport <ul style="list-style-type: none"> • for the trip or flight home of the ill or injured person • for transport of an insured who has died during the insurance period to her/his former place of residence provided the transport of the ill or deceased person has been arranged by our emergency assistance service, tel. +43 (0) 50 350 357 (24-hour service)	100 %
No insurance coverage:	
Measures that are not directly needed to relieve illness, in particular rehabilitation measures, prophylactic vaccinations, cosmetic treatments, withdrawal treatments, therapeutic pedagogy (<i>Heilpädagogik</i>), logopaedics, physiotherapy and geriatrics	Not covered
Illnesses and the consequences of accidents occurring in connection with crisis or war events	
Curative treatments during trips that are taken against the recommendation of a physician	
Reimbursement of expenses for site-related therapeutic treatments (e.g. at spas, climate health resorts, high altitude health resorts) and for obtaining therapeutic aids (e.g. eyeglasses, contact lenses, corsets, prosthetics) and all other apparatus and aids used for personal and nursing care	
Dental treatments that are not first aid directly intended for pain relief, and dental prostheses	
Termination of pregnancy, pregnancy examinations and delivery	
Consequences of accidents occurring due to active participation in sports competitions and matches, and associated training	
Illness and accidents due to misuse of alcohol and/or drugs	
Other liability exclusions indicated in the General Insurance Terms and Conditions	

Insurance coverage based on RVA policy terms and conditions.

Optimal travel protection!



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LOCATION OF COVERAGE

You have insurance coverage in Austria. For insured persons who require a visa to travel to Austria, the insurance cover applies throughout the Schengen area.

OUR CLAIMS SERVICE

In the event of a claim (including death), please immediately contact:

our service hotline

Phone: +43 (0)50 350 350

For rapid assistance in medical emergencies, please contact:

our emergency service

Phone: + 43 (0)50 350 357

Direct contact information for our partner:

Tyrol Air Ambulance Ges. m. b. H.

Phone: +43 (0)512/22 4 22

Address: A-6026 Innsbruck Airport

Fax: +43 (0)512/28 88 88

Email: taa@taa.at

Tyrol Air Ambulance is available for you 24 hours a day.

WHAT TO DO IN THE EVENT OF A CLAIM

The insured person must inform the insurer immediately of any treatments for illness (hospital inpatient admission and outpatient treatments) that cost more than 5,000 euros. The insurer has the right to consider the possibility of return transport in these cases. If this information obligation is breached, and if it would have been possible to transport the insured person, a claim for the treatments concerned may only be made up to the amount of the cost that would have been incurred by transport home arranged by the insurer.

INFORMATION FOR TRANSPORT HOME

- Name and place of residence of the insured patient
- Date of birth of the insured patient
- Policy number of your online policy
- Nature and time of occurrence of the illness or accident injury of the insured patient, health status and possibility of transport (the cause of death must be provided for deceased persons)
- Name, address and telephone number of a contact person available in addition to the treating physician to provide information

Tyrol Air Ambulance will contact the treating physician and use this information to decide whether to perform transport. Telephone and fax costs will be reimbursed!

Information valid as of June 2018

Insurance coverage based on RVA policy terms and conditions.

Note: This leaflet provides short concise information on our products. It is not an offer in the legal sense. This leaflet has been carefully prepared, but the abbreviated information presented can lead to misunderstandings or incomplete understanding. For binding information, please refer to our complete offer documents, the policies, and their underlying insurance terms and conditions.

For interests of readability, no gender distinction has been made in the words and product names in this leaflet. Such terms naturally apply equally to both sexes.

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