

Travel Health Insurance for Austria

For a stay in Austria of 4 to 12 months with a visa requirement (Tariff RVV)

Freizeit
& Reisen



TRAVEL HEALTH INSURANCE FOR AUSTRIA

Health insurance for travel to Austria with visa from 4 to 12 months

Enjoy worry-free insurance coverage during your stay in Austria and additional insurance coverage throughout the Schengen Area. Wiener Städtische has created a special package so that you can enjoy your valuable time here without worries.

For your stay in Austria (according to tariff RVV)

The insurance protection covers medically necessary treatments of illnesses and consequences of accidents in Austria, which occur during the insurance period.

Our benefits at a glance:

Insurance coverage (according to tariff RVV):	
In the case of an application for direct billing: reimbursement of costs for the standard class healthcare in public hospitals, including the cost of transport to the nearest hospital.	100 %
Reimbursement of the costs of medically necessary outpatient medical treatment, including <ul style="list-style-type: none"> • outpatient surgical operations • high-tech investigations • medically prescribed remedies and aids • medically prescribed medicines • dental treatments • Psychotherapy and psychological treatments, as well as • Special medical treatments (i.e. physical treatments, therapeutic massages, speech therapy and midwife support), as far as being medically prescribed and performed by independent professional practices entitled to perform such treatments in Austria. 	Within the period of insurance up to EUR 15,000.-
Costs of a medically necessary inpatient rehabilitation treatment, which is related to a previous, under medical insurance coverage inpatient treatment and which takes place in a contracting institution of the insurer, shall be completely taken over and charged directly with the contracting institution - assuming the consent of the insurer who reserves the right to examine the medical necessity of these actions.	100 %
Costs for rehabilitation treatment that are not performed in any contracting institution of the insurer.	Up to EUR 220.- per day; maximum 90 days within the insured period
A daily treatment allowance shall be paid for medically necessary stays of at least 14 consecutive days, provided that these have been prescribed by a doctor and provided that the treatment and accommodation expenses can be substantiated.	EUR 34.- per day for up to 28 days within the insured period
Rescue costs in connection with an accident event including and above a NACA level IV medical emergency (i.e. these are injuries and illnesses without acute mortal danger, but which do not preclude a short-term development of a life-threatening risk).	Up to EUR 4,000.-
Transport costs for further treatment in a hospital near to the patient's residence by means of a medical transport vehicle.	Up to EUR 1,500.-
If, due to illness or accident, an insured incurs higher than normal costs for travelling home (e.g. a person travelling by motor-vehicle being unable to drive, or use of an ambulance required), we will reimburse the additional costs for travel home to the place of residence using the least expensive means of transport recommended by the treating physician	100 %
SOS repatriation: <ul style="list-style-type: none"> • for the return home journey or the return flight of the sick or injured insured person • the transfer of an insured person who died during the period of insurance to his / her previous place of residence, providing that the transport or the transfer is arranged by our emergency assistance organization: Tel. +43 (0) 50 350 357 (24 hours service). 	100 %
No insurance coverage:	
Medical treatment, including other basic insured benefits, if they were the sole cause or reason for commencing the journey.	Not covered
Cosmetic treatments and surgeries and their consequences, as far as these measures are not intended to remedy the consequences of an accident	
Preventive treatments and procedures and their consequences	
Dental prosthetic treatments and dental implantations, as well as the causal related measures and consequences, as far as they do not serve to eliminate the consequences of accidents.	
Other disclaimers listed in the General Terms and Conditions of Insurance for limited duration Travel Health Insurance for Austria with SOS Repatriation Service according to tariff RVV.	

Insurance protection according to tariff RVV

LOCATION OF COVERAGE

You enjoy this insurance protection in Austria.

Optimal travel protection!



Travel Health Insurance for Austria
For a stay in Austria of 4 to 12 months with a visa requirement (Tariff RVV)

For your stay in the Schengen area (except Austria, according to tariff RVA)

The insurance protection covers the treatment of illnesses and consequences of accidents in the entire Schengen area (except Austria) that occur during the period of insurance (including acute seizures or relapses of existing chronic or latent illnesses).

Our benefits at a glance:

Insurance coverage (according to tariff RVA):	
In the case of an application for direct billing: reimbursement of costs for the standard class healthcare in public hospitals including the cost of transport to the nearest hospital, provided that this is brokered by a company listed on the following page	100 %
Reimbursement of expenses for medically necessary acute outpatient treatment by a physician (including prescribed drugs)	100 %
Rescue costs for NACA IV and above (injuries and illnesses that do not represent an acute risk to life, but where rapid development into a life-threatening condition cannot be excluded) in connection with an accident event	Up to EUR 4,000.-
Costs of ambulance transport for further treatment in a hospital in the vicinity of the place of residence	Up to EUR 1,500.-
If, due to illness or accident, an insured incurs higher than normal costs for travelling home (e.g. a person travelling by motor-vehicle being unable to drive, or use of an ambulance required), we will reimburse the additional costs for travel home to the place of residence using the least expensive means of transport recommended by the treating physician	100 %
Emergency return transport	
<ul style="list-style-type: none"> for the trip or flight home of the ill or injured person for transport of an insured who has died during the insurance period to her/his former place of residence, provided the transport of the ill or deceased person has been arranged by our emergency assistance service, tel. +43 (0) 50 350 357 (24 hours service) 	100 %
No insurance coverage:	
Measures that are not directly needed to relieve illness, in particular rehabilitation measures, prophylactic vaccinations, cosmetic treatments, withdrawal treatments, therapeutic pedagogy (<i>Heilpädagogik</i>), logopaedics, physiotherapy and geriatrics	Not covered
Illnesses and the consequences of accidents occurring in connection with crisis or war events	
Curative treatments during trips that are taken against the recommendation of a physician	
Reimbursement of expenses for site-related therapeutic treatments (e.g. at spas, climate health resorts, high altitude health resorts) and for obtaining therapeutic aids (e.g. eyeglasses, contact lenses, corsets, prosthetics) and all other apparatus and aids used for personal and nursing care	
Dental treatments that are not first aid directly intended for pain relief, and dental prostheses	
Termination of pregnancy, pregnancy examinations and delivery	
Consequences of accidents occurring due to active participation in sports competitions and matches, and associated training	
Illness and accidents due to misuse of alcohol and/or drugs	
Other liability exclusions indicated in the General Insurance Terms and Conditions	
Insurance protection according to Tariff RVA	

LOCATION OF COVERAGE

You enjoy this insurance protection in the Schengen area (excluding Austria).

Optimal travel protection!



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OUR CLAIMS SERVICE

In the event of a claim (including death), please immediately contact:

our service hotline

Phone: +43 (0)50 350 350

For rapid assistance in medical emergencies, please contact:

our emergency service

Phone: + 43 (0)50 350 357

Direct contact information for our partner:

Tyrol Air Ambulance Ges. m. b. H.

Phone: +43 (0)512/22 4 22

Address: A-6026 Innsbruck Airport

Fax: +43 (0)512/28 88 88

Email: taa@taa.at

Tyrol Air Ambulance is available for you 24 hours a day.

WHAT TO DO IN THE EVENT OF A CLAIM

The insured person must inform the insurer immediately of any treatments for illness (hospital inpatient admission and outpatient treatments) in the Schengen Area that cost more than 5,000 euros. The insurer has the right to consider the possibility of return transport in these cases.

If this information obligation is breached, and if it would have been possible to transport the insured person, a claim for the treatments concerned may only be made up to the amount of the cost that would have been incurred by transport home arranged by the insurer.

INFORMATION FOR TRANSPORT HOME

- Name and place of residence of the insured patient
- Date of birth of the insured patient
- Policy number of your online policy
- Nature and time of occurrence of the illness or accident injury of the insured patient, health status and possibility of transport (the cause of death must be provided for deceased persons)
- Name, address and telephone number of a contact person available in addition to the treating physician to provide information

Tyrol Air Ambulance will contact the treating physician and use this information to decide whether to perform transport. Telephone and fax costs will be reimbursed!

Information valid as of June 2018

Insurance coverage according to tariff RVV (according to the tariff RVV general insurance conditions), and tariff RVA (according to the tariff RVA general insurance conditions).

Note: This leaflet provides short concise information on our products. It is not an offer in the legal sense. This leaflet has been carefully prepared, but the abbreviated information presented can lead to misunderstandings or incomplete understanding. For binding information, please refer to our complete offer documents, the policies, and their underlying insurance terms and conditions.

For interests of readability, no gender distinction has been made in the words and product names in this leaflet. Such terms naturally apply equally to both sexes.

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